

## Our drivers

We see the school bus driver as a very important part of our service. We choose the right driver for the position and ensure they are given the best tools to perform their job to the highest standard possible.

All potential drivers are interviewed by the owner of the company. All drivers have passed both a Criminal Background Check as well as a Driver's License check. Drivers are also qualified in the Van Driver Certification training.

But we do not stop there, to help ensure our standards are maintained annual medicals, random drug testing, and monitoring of driving records are all checked on a regular basis.

## Our vehicles

Another important aspect of safe transportation is the vehicle itself. Our fleet of vans are regularly maintained and repaired by certified mechanics. All vans are equipped with mobile phones so that they can be in constant communication allowing for timely updates and possible changes to transportation. Vans are also equipped with First Aid kits, Fire Extinguishers, Emergency Triangles, tree point car seats, booster seats, and harness/vest combinations are also available as needed.

## Schedule

The schedule is put together so that our drivers never need to overload vehicles & there is enough time to get from the drop off point & back to the next pickup on time. We differ from other services in the fact that we don't over extend ourselves or have kids in the cars for hours at a time.

## Drop off

When children are dropped at the agreed destination we will wait until someone is there to receive them, or until they are securely in the premises.



another  
LEVEL 

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# SCHOOL BUS SERVICE



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[www.another-level-algarve.com](http://www.another-level-algarve.com)

**Our motto is:**

*If you cannot do it safely, don't do it!*



### What we do

**Another Level** is a fully licensed student transportation company. We are committed to running services that are designed around students' needs. We see our service as part of the school day and look at each student as an individual. We provide for every transportation need our clients may have, including daily service to and from school, extra-curricular sporting events, class trips and local charter services.

### Our Philosophy

Our goal is to provide the safest, most efficient service possible for our customers. We must satisfy the interests of school, those of parents and passengers as well. At stake is the well-being of the students entrusted to our care, financial investment and equipment, as well as the prosperity of our employees. The key to our success is in forming a partnership with the schools and parents we serve, providing assistance and helping them make the difficult decisions that face educational systems today. This is accomplished by providing trained, responsive staff and well-maintained equipment.

### Supporting Parents

By reducing the need for non-essential school run journeys. We provide a real alternative to the family car. By providing a safe and secure school transportation service, parents are free to make better use of their time. In today's busy world, parents are finding it more and more difficult to fetch and carry our kids to school, extra murals etc. Not only is traffic a problem but our commitments at work are more challenging and time consuming. That's where we come in. We offer a safe and reliable transport service.

### Supporting Students

By providing students with a safe, secure and reliable journey to and from their place of study. From the first journey, a familiar, safe setting is fostered. Each day students step onto the same bus, can take the same seat and are looked after by the same dedicated specially trained driver.

### Best Routes

We are created around individual addresses, not the nearest bus stop. It is not always possible to pull up outside the door but as a rule, we try to get the bus to each home. With school runs accounting for 20% of morning traffic, the more people that hop-on-board with us, the clearer and safer our roads will be. We are combating pollution levels by helping to reduce the number of cars on the road.

### Safety Standards

Your child's safety is our primary concern. There are many policies and procedures in place to help provide safe transportation of your child.

As a transportation company we meet or exceed governing standards for transporting as set by the Portuguese government.

While we continue to add and improve upon those guidelines, here are some examples of what to expect:



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